



Sher-e-Kashmir University of Agricultural Sciences and Technology of Jammu

Circular

It has been observed that University Officers and Officials have developed a tendency of by-passing the established channels of communication for redressal of their grievances. It needs to be reiterated that University has created Grievance Cell to address genuine grievances of the officers/officials/students. This is primarily aimed to ensure that the University personals/students do not feel alienation at any level and also to instill a sense of optimism among them that the University is always available to address their legitimate grievance. Besides, it also serves the objective that the University personnel/students are not constrained to approach various quarters to get their cases recommended/endorsed.

The administration has taken a very serious view of the regular correspondence being made with Secretariat/Anti Corruption Bureau and other offices directly by the officials/students of the University for redressal of their grievances and problems. Unfortunate, such communications are tarnishing the image of the University abrest the credential of officials instead to resolve their grievances. In this regard, the University has already issued instructions from time to time but no heed has been given to such instructions by such aberrant officials

To discourage the tendencies on the part of officers/officials/students of the University and to adopt unwarranted/non-procedural channels (s) for their issues, it has been desired that the respective Deans/Directors/Incharge units should look into the problems/complaints of their subordinates seriously including students and resolve the issue (s) within the preview of SKUAST Statutes and JKCSR. However, if the grievance is not addressed properly at unit/divisional/faculty level the incumbent is free to approach University Grievance Cell/Administration through their Controlling Officer(s).

It is impressed upon all the Officers/Officials/Students of the University not to correspond directly to the higher offices in future by passing their controlling officer.

In view of above, if any officer, official and student resort to correspond directly with higher offices/exerting pressure/influence from outside the University, surpassing above instructions to create indiscipline and insubordination in the University, action against such aberrant official (s)/students shall be initiated as warranted under rules.

Sd/-
Registrar

No: AUJ/Est/19-20/G-31/8641-8719 .
Dated: 18-03-2020

Copy for information to:-

- All Officers of the University.....
- Chief Scientist, WMRC/FSR, Chatha
- All HoDs/Incharge station/Sub-Station/KVKs
- Nodal Officer, Data Centre for uploading at University website.


Assistant Registrar (Est.) 17/3/2020